

Water news

The Board of Directors and the Staff of Wapello Rural Water Assoc., Inc. would like to wish you and your families the best in the coming year.



LOCATE INFORMATION

"Why didn't you locate my service line?" As stated by Iowa One Call, private facilities will not be located by utility companies. Iowa law requires facility owners and operators to mark only the portion of the buried facility that they own and maintain.

Location Accuracy is important! A common mistake in utility locates is not properly identifying your digging location.

Marking the proposed area in white allows the locators to concentrate their efforts in a specific area, which allows for more accurate marking and safer locates.

For more locate information: WWW.iowaonecall.com/homeowners

TREATMENT PLANT UPDATE

Water has been flowing smoothly at the Treatment Plant, with an average of 25 million gallons produced and pumped monthly. The WRWA Treatment Plant serves approximately 2,960 services including Keokuk, Jefferson & Washington counties and also the Cities of Crawfordsville, Hedrick, Delta, Keswick, Harper, What Cheer and South English. (an additional 3,430 taps are served from purchased water.)

To insure water quality we are required to monitor chlorine residuals by taking daily samples from the supply points as well as sampling at the treatment plant. In accordance with D.N.R regulations and the size and population which we serve, we are required to collect a minimum of 21 bacteria samples within the distribution system and have them analyzed by a certified lab each month. Other samples collected consist of various quarterly and annual D.N.R regulated samples. The total annual lab costs are over \$10,000.

Because water quality can change once it leaves the water treatment plant, routine flushing and testing has become an important part of our job.

Our staff at all levels continue to work diligently in keeping a strong commitment to the customers that we serve.

If you ever have any questions or concerns please call the office and we would be happy to assist you.

DID YOU KNOW?

- If your faucet is dripping at the rate of one drop per second, you can waste 2,700 gal of water per year.
- Check your toilets for leaks. Add food coloring to the tank. If the toilet is leaking, color will appear in the bowl within a short time. A leaky toilet can waste as much as 100 gal/day.
- Cattle drink 8-12 gal/day and during hot weather up to 20-25 gal/day.
- Hogs drink 6-8 gal/day and during hot weather up to 8-12 gal/day.
- Horses drink 8-12 gal/day and during hot weather up to 20-25 gal/day.
- Sheep drink 2-3 gal/day and during hot weather up to 3-4 gal/day.
- It takes 2-5 gallons of water to brush your teeth, if you leave the water running.

At this time the only payment methods that are accepted are as follows:

CASH,CHECK or MONEY ORDER these payments need to be made via mail or dropped off at the office.

WRWA does not accept Debit/Credit Card payments. This includes payments over the phone.

Interested in Automatic Payments?
Contact the office for more information.



FOR YOUR CONVENIENCE, WE HAVE A DROP BOX LOCATED AT THE FRONT DOOR OF OUR OFFICE.

Digging? Play it safe!

Call 1-800-292-8989 or 811 if you are planning any digging or excavating. With 48 hours notice, **IOWA ONE CALL** will see to it your underground utilities are marked first so you can dig safely. The call is toll free and there is no charge for this service.



News from the Construction Crew

The Crew has installed 48 new water services as well as routine maintenance of our water system. Please be assured your water quality is always our main concern.

The Round Point water tower was cleaned and the Packwood and Floris towers were painted this past year. We plan to paint 2 more towers in 2016.

If you see anything that brings concern to you, please contact our office to have it further looked at. With the change in weather, the ground shifts and

can cause water main leaks. We can not always spot these right away, so with your help these problems can be found, fixed and our customers back in water with little to no interruptions.

Again a huge THANK YOU to all of our customers, for your patience and understanding.



Quality
On Tap!
Our Commitment  Our Profession

Notice of 2016 Annual Membership Meeting

The annual meeting will be held January 25, 2016. The meeting will be called to order at 7:00 p.m. The meeting will be held at the Rural Water office, located at the corner of Shaul Avenue and Mary Street in Ottumwa, Iowa.

Attached with this mailing is a mail-in ballot. Each member is entitled one vote per active membership. There is one membership for each water service.

The ballot may be mailed or dropped off at the office. The mail-in ballot must be received in the WRWA office by 7:00 p.m. on January 25, 2016.

The nominating committee has nominated the following members for election to the Board of Directors. Write-In votes will be accepted. The write-in person must be an active member of the Association and must submit a letter to the Nominating Committee, stating they have been contacted and have agreed to serve on the Board of Directors. The letter must be received before the election.

Nominees for the Board members for the Wapello System are:

Nick Biggs — Nick is a current board member. He and his family live in rural Ottumwa.

Ron Swanstrom — Ron is a current board member. He and his family live in rural Ottumwa.

Nominee for the Board member for the Keokuk System:

Myron Luers— Myron is a current board member. He and his family live in rural Keota.

To mail in your ballot remove this page and fold showing the WRWA address. Secure the top and sides with tape and adhere postage. This can also be included with your monthly billing. Please be sure to secure it closed.

2016 WRWA MAIL-IN BALLOT

For the election of (2) Board Members for 3 year terms representing the Wapello System, and (1) Board Member for a 3 year term representing the Keokuk System.

The nominating committee Duane Bass, Dave Orman and Rob Pilcher have put forth the following names to appear on the ballot;

Wapello System (3 years)

Keokuk System (3 Years)

Vote for 2

Vote for 1

() Nick Biggs

() Myron Luers

() Ron Swanstrom

() _____

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Wapello Rural Water Assoc.
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